

City of New Haven Department of Public Health Salon Ordinance



PRESENTATION FOR SALON OPERATORS
May 2025
PRESENTED BY:
BRIAN WNEK, MPH, REHS/RS
PROGRAM DIRECTOR OF ENVIRONMENTAL HEALTH



Statement of Purpose

To adopt an ordinance that provides for the **licensing and inspection** of all salons in the City of New Haven.

Inspections will focus on **operational standards and maintenance of salons and to minimize health hazards.**

Capability to **respond to and investigate complaints** concerning the operation or condition of a salon.

Provide an accurate count on the number of salons and individuals operating in the City of New Haven which is integral in data collection.

Effectively enforce the provisions of CT General Statutes pertaining to such salons.

The purpose of this presentation is to

-
- 1) Define what a Salon Establishment is
 - 2) Review Frequency of Inspections
 - 3) Explain the Fee Structure
 - 4) Overview of the Inspection Form
 - 5) Provide Participants a Question-and-Answer Period

Salon Definition

A **salon** includes any shop, store, day spa or other commercial establishment providing the services of the following:

- **Barber**, as described in section 20-234 of the Connecticut General Statutes
- **Hairdresser and/ or cosmetologist**, as defined in section 20-250 of Connecticut General Statutes
- **Nail technician, esthetician, or eyelash technician** as defined in section 19a-231 of Connecticut General Statutes
- **Massage therapist**, as defined in Chapter 384a of the Connecticut General Statutes.

License to Operate a Salon



No person shall operate or maintain a salon unless said person has obtained a **license to operate** from the Director of Health



Licensure shall occur upon application and/or subsequent inspection and shall be valid for **one (1) year** unless otherwise revoked for cause



Licenses are **not** transferable

Salon Ordinances in Connecticut

Several cities and health districts that have their own salon ordinances include:

1. Bridgeport
2. Wallingford
3. West Haven
4. East Shore Health District: Branford, East Haven, North Branford
5. Central Connecticut Health District: Berlin, Newington, Rocky Hill, Wethersfield
6. Naugatuck Valley Health District: Ansonia, Beacon Falls, Derby, Naugatuck, Seymour, Shelton
7. Quinnipiac Valley Health District: Bethany, Hamden, North Haven, Woodbridge

Plan Review

- **No barbershop, salon, or massage therapy establishment may be relocated, built, remodeled, or converted** without the approval of NHV Health and other relevant city agencies.
- **Plans for construction, remodeling, or alteration must be submitted to the Director of Health for approval before work begins.** The plans must show the layout, materials, and equipment used. Approval will be granted if the plans meet this regulation and state laws.
- **Before opening, the Director of Health or their agent will inspect the establishment** to ensure it complies with approved plans, this regulation, and state laws.
- For questions related to compliance with the Americans with Disabilities Act (ADA), please contact:
Gretchen Knauff
Director, Office of Services for Persons with Disabilities
Office: 203.946.7651
Cell: 475.254.5654
www.newhavenct.gov/Disability

Inspection Frequency

Salons will be inspected **annually**

or

As deemed necessary as a result of a failed inspection, complaint, or a public health emergency

Fees

Salons will be required to obtain an **annual license** from NHV Health **to operate**.

The fees are as follows:

- A \$150.00 annual license fee + a \$250.00 annual inspection fee (Total= \$400.00)
- A \$100.00 application fee for all new licenses/ establishments will be required
- A fee of \$150.00 will be charged if a second reinspection is required

Fees are subject to change based on the approved annual budget by the City of New Haven's Board of Alders, which is included in the annual city budget and may be amended.

Salon Shop Health Code Inspection Form

Salon Inspection Form Overview

Standardized State of CT inspection form for salons

Inspection categories include:

- Water Supply
- Sewage Disposal
- Plumbing
- Toilet/Hand Washing Facilities
- Garbage Disposal
- Floors/Walls/Ceilings
- Ventilation
- Storage
- Housekeeping
- Personnel
- Utensil/Equipment Handling.

Cosmetology Shop

Health Code Inspection

Name of Establishment:

Address:

Services: Barbering

Inspection Date: 2024-Dec-12

Key: IN: In compliance | OUT: Out of compliance | N/O: Not observed | N/A: Not applicable

Water Supply	Compliance	Housekeeping	Compliance
Water supply adequate and safe	IN	In-residence shop completely separate from living/sleeping quarters	IN
Hot and cold water pressurized and provided as required	IN	No foods or beverages on premises unless permitted	IN
Sewage Disposal	Compliance	No animals/pets in working areas	IN
Approved method of sewage disposal	IN	Aisles/work spaces properly maintained	IN
Plumbing	Compliance	First aid kit available and fully stocked	IN
Approved plumbing fixtures clean and maintained	IN	Personnel	Compliance
No potential cross-connection, back siphonage, backflow	IN	All personnel properly licensed as required by DPH	IN
Toilet/Handwashing Facilities	Compliance	Licenses posted in a conspicuous place by CT statute	IN
Toilets and washbasins adequate, convenient, accessible, designed, installed	IN	No personnel with infectious or communicable diseases present	IN
Proper fixtures clean and in good repair	IN	Good hygienic practices, smoking prohibited	IN
Liquid soap dispensers and single-use towels provided	IN	Clean outer garments	IN
Garbage Disposal	Compliance	Hands washed with soap and water before serving each customer	IN
Adequate number of covered refuse containers provided and clean	IN	Utensils/Equipment - Handling (Other Than Single Service)	Compliance
Outside disposal area and enclosures properly constructed and clean	IN	Prohibited: neck dusters, powder puffs, makeup brushes, sponges	IN
Floors/Walls/Ceilings	Compliance	Hair clippings removed frequently and in proper manner	IN
Floors properly constructed, in good repair, and clean	IN	Prohibited: shaving brushes, shaving mugs, credo blades	IN
Ceilings properly constructed, in good repair, and clean	IN	Sanitary paper strip placed around neck, head rest covered with clean towels or paper	IN
Walls properly constructed, in good repair, and clean	IN	Shaker-top container used for dispensing lotion or powders	IN
Attached equipment and fixtures are properly constructed, maintained, clean, and free of hair clippings	IN	Alum or other material to stop the flow of blood provided in powder or liquid form	IN
Ventilation	Compliance	Glue approved by the FDA	N/A
Adequate ventilation, no excess heat or odors	IN	Device to hold eyebrow thread	N/A
Storage	Compliance	Equipment used on customer cleaned and disinfected after each customer	IN
Cabinets for clean linens and towels are adequate and clean with tight-fitting door	IN	Utensils used on customers cleaned and sanitized after each customer	IN
Covered receptacles provided exclusively for soiled linens and towels	IN	Proper use of recommended disinfection techniques/solutions	IN

Equipment	Compliance	Disinfected utensils kept in sanitary covered containers when not in use	IN
Shampoo sink provided	IN	Linens and towels properly sanitized when washed on premises	IN
At least 1 handwashing sink provided	IN	Adequate disinfection procedure observed for pedicure tubs	N/A
Utility sink provided for instrument cleaning	IN	Proper use of single service items	IN

Comments:
Test

Date of Inspection: 2024-Dec-12

Inspector Signature:



Date of Required Compliance: 2024-Dec-25

Person in Charge Signature:



Water Supply

Must:

- Be adequate and safe
- Have both hot and cold water available

Sewage Disposal

Approved Method Use

Plumbing

Must:

- Have approved fixtures
- Be kept clean
- Be maintained
- Have no cross connections, back siphonage or backflow present

Toilet and Hand Washing Facilities

Must:

- Have an adequate number
- Be conveniently located and accessible
- Have clean fixtures in good repair
- Have liquid soap and single use towels present

Garbage Disposal

Interior must:

- Have an adequate number of containers provided
- Be covered

Exterior must:

- Have dumpsters properly located
- Keep dumpster area clean

Floors, Walls, and Ceilings

Floors, Walls, and Ceilings must:

- Be properly constructed
- Be kept clean

Attached equipment and fixtures must:

- Be properly constructed and maintained
- Be kept clean

Ventilation

Must:

- Be adequate
- Have no excess heat or odors

Storage

Cabinets for storing clean linens must:

- Be clean
- Have tight-fitting doors

Dirty linens must:

- Be placed in a covered receptacle (laundry basket)

Housekeeping

-
- Salon must be separate from living and sleeping quarters
-
- No food or drink sales onsite unless permitted by NHV Health
-
- No animals or pets allowed in the work space
-
- Workspace must be properly maintained
-
- First aid kit readily available and stocked

Personnel

-
- All personnel have proper licensure from CT DPH
-
- All licenses posted in a conspicuous place
-
- No personnel with infectious or communicable diseases present
-
- Good hygienic practices followed (including no smoking)
-
- Clean outer clothing
-
- Hands properly washed before serving each customer

Utensils and Equipment Handling (Other Than Single Service)

No Communal:

- Neck dusters
- Power puffs
- Make-up brushes or sponges
- Shaving brushes
- Shaving mugs
- Credo blades

Hair clippings cleaned up often from floor and equipment

Sanitary paper strip placed around the individual's neck before putting on a cape

Headrests covered with paper or a towel in between customers

Utensils and Equipment Handling (Other Than Single Service)

Shaker top container used for lotions or powders

Alum or other material to stop the flow of blood provided in powder or liquid form

Adhesive glue approved by the FDA

Device to hold eyebrow thread

All equipment and utensils used on customers are clean and sanitized in between uses

Follow proper disinfection techniques (including using proper solutions)

Equipment

Shampoo sink provided (if applicable)

At least one hand sink provided for employee use

Utility sink provided to clean instruments

Disinfected utensils kept in a sanitary manner between uses

If linens are washed onsite, proper sanitizing procedure is followed

Adequate sanitizing procedures followed for pedicure tubs

Proper use of single-serve items

Correction of Violations

If any establishment is found to be unsanitary, the Director of Health shall issue a written order requiring it to correct any inspection violations identified within a specific time frame.



If the establishment fails to make said correction within this period, the establishment's license may be revoked or suspended.

Access to Full Ordinance

To read the City of New Haven Salon (including Tattoo/Body Piercing) Ordinance, visit

NHVHealth.org/salon-licensing-inspection

Benefits

Prevents **infection and disease**.

Protects both employees and customers.

Guarantees **all salons are licensed**.

Promotes **standardized** public health practices and guidelines by ensuring the sanitary conditions of salons.

Guarantees that **all employees are licensed to practice**.

- Per CT State Law, all individuals must hold a license to perform a service and must have a current/active license available for review during inspection.
- Provides contact information with salons for Public Health PSA / Education
- Provides an accurate database of licensees and an accurate number of salons operating in the City of New Haven.

Additional Information From the State of CT DPH

1. Connecticut Local Health Salon Inspection Form Guidelines
2. Barber Licensing
3. Hairdresser/Cosmetology Licensing
4. Nail Technician Licensing
5. Esthetician Licensing
6. Eyelash Technician Licensing
7. Massage Therapist Licensing

Questions or Need Help With Your Application?

Please contact:

Mr. Geovanny Rivera

Administrative Assistant, NHV Health

grivera@newhavenct.gov

Office Phone: 203-946-8174

NHVHealth.org/salon-licensing-inspection/